

08:00	Registration Marina Bay Sands Expo & Convention Centre, Level 3 Cassia Ballroom
09:00	Welcome Remarks Mr. R. Dhinakaran, President, <i>Singapore Retailers Association</i>
09:05	Opening Speech by Guest-of-Honour Mr. Chan Chun Sing, <i>Minister for Trade & Industry</i>
09:15	Memorandum of Understanding (MOU) <ul style="list-style-type: none"> • SRA – National University of Singapore • SRA – Singapore University of Social Sciences
09:20	Keynote address: Fit for Business in the Digital Age Mr. Brian Walker, Chief Executive Officer, <i>The Retail Doctor Group</i>
10:05	Networking Tea Break
10:25	Future Retail: The impact of Machine Learning and Artificial Intelligence Mr. Rohit Gulati, Partner, <i>Boston Consulting Group</i>
11:15	Becoming an Exponential Organization in an Age of Disruption Mr. Rob Van Alphen, Founder, <i>School of Disruption</i>
11:45	The Human Side of Managing the Transformation from Analog to Digital Mr. Andrew Calvert, SVP Talent Development, <i>Lee Hecht Harrison</i>
12:25	Networking Lunch / Lunch Talk 13:00 - 13:20 Mr. Troy Jennings, Regional Sales Director, <i>Qualtrics</i>
13:30	Store Design for an Instagrammable Age Ms. Nina Miranti, Asia Design Director, <i>Greater Group</i>
14:00	atomi Case Study - Bringing Physical and Digital Convergence to Life Mr. Andrew Tan, Chief Executive Officer, <i>atomi</i>
14:30	What it takes to be Singapore's next top Retailer Mr. Philip Wiggeraad, Head of Research, <i>Tofugear</i>
15:00	Networking Tea Break
15:30	The Next Big Thing for Online Retailing: What can Retailers expect? Mr. Ryan Tay, Chief Branding Officer, <i>Lazada</i>
16:00	SRA's New Curated Tech Snapshot - Solutions to transform Retail <ul style="list-style-type: none"> • Konigle - Mr. Jatin Khosla, Chief Executive Officer • KNOW - Mr. Krish Sridhar, Founder & Chief Executive Officer • Affable.ai - Mr. Hannes Santana, Head of Growth
16:40	Panel Discussion: Insight - Intelligence - Innovate! Mr. Brian Walker, Chief Executive Officer, <i>The Retail Doctor Group</i> Ms. Nina Miranti, Asia Design Director, <i>Greater Group</i> Mr. Philip Wiggeraad, Head of Research, <i>Tofugear</i> Mr. Troy Jennings, Regional Sales Director, <i>Qualtrics</i> Moderated by: Dr. Lau Kong Cheen, Senior Lecturer, <i>SUSS</i>
17:00	End of SRICE 2019