

SRA INSTITUTE FOR RETAILING

Public Courses Scheduled for June – November 2012

	Course Title	Start date / No of training hours	Course Fee per pax (excl GST)		SDF grant	Net Course Fee after SDF (incl relevant GST)	Closing date for registration
			SRA member	Non-SRA member		(member / non-member)	
1.	Customer Handling Skills Programme	11 Jun / 27 hrs	\$350.00	\$438.00	\$54.00	\$320.50 / \$414.66	28 May 2012
2.	Fundamentals of Successful Visual Merchandising Workshop	20 Jun / 12 hrs	\$380.00	\$420.00	\$24.00	\$382.60 / \$425.40	06 Jun 2012
3.	Art of Service Workshop	25 Jun / 07 hrs	\$100.00	\$120.00	\$14.00	\$93.00 / \$114.40	11 Jun 2012
4.	English Preparatory Course (for Service Literacy Test)	06 Jul / 15 hrs	\$150.00	\$150.00	Nil	\$160.50	22 Jun 2012
5.	Effective Retail Selling Skills Programme	11 Jul / 15 hrs	\$195.00	\$215.00	\$30.00	\$178.65 / \$200.05	27 Jun 2012
6.	Retail Supervisory Management Programme	08 Aug / 75 hrs	\$850.00	\$940.00	\$150.00	\$759.50 / \$855.80	25 Jul 2012
7.	Customer Handling Skills Programme	03 Sept / 27 hrs	\$350.00	\$438.00	\$54.00	\$320.50 / \$414.66	21 Aug 2012
8.	Fundamentals of Successful Visual Merchandising Workshop	05 Sept / 12 hrs	\$380.00	\$420.00	\$24.00	\$382.60 / \$425.40	22 Aug 2012
9.	English Preparatory Course (for Service Literacy Test)	07 Sept / 15 hrs	\$150.00	\$150.00	Nil	\$160.50	24 Aug 2012
10.	Effective Retail Selling Skills Programme	11 Sept / 15 hrs	\$195.00	\$215.00	\$30.00	\$178.65 / \$200.05	28 Aug 2012
11.	Retail Supervisory Management Programme	13 Sept / 75 hrs	\$850.00	\$940.00	\$150.00	\$759.50 / \$855.80	31 Aug 2012
12.	Art of Service Workshop	20 Sept / 07 hrs	\$100.00	\$120.00	\$14.00	\$93.00 / \$114.40	06 Sept 2012
13.	Customer Handling Skills Programme	01 Oct / 27 hrs	\$350.00	\$438.00	\$54.00	\$320.50 / \$414.66	17 Sept 2012
14.	Effective Retail Selling Skills Programme	10 Oct / 15 hrs	\$195.00	\$215.00	\$30.00	\$178.65 / \$200.05	26 Sept 2012
15.	Art of Service Workshop	15 Oct / 07 hrs	\$100.00	\$120.00	\$14.00	\$93.00 / \$114.40	01 Oct 2012
16.	English Preparatory Course (for Service Literacy Test)	02 Nov / 15 hrs	\$150.00	\$150.00	Nil	\$160.50	19 Oct 2012
17.	Fundamentals of Successful Visual Merchandising Workshop	05 Nov / 12 hrs	\$380.00	\$420.00	\$24.00	\$382.60 / \$425.40	22 Oct 2012
18.	Art of Service Workshop	14 Nov / 07 hrs	\$100.00	\$120.00	\$14.00	\$93.00 / \$114.40	31 Oct 2012

The SDF funding is only available to Singapore citizens and Singapore Permanent Residents

For more information about the above courses or in-house training, please contact us at Tel: 6295 2622 or email us at sokjee@sra.org.sg. You can also refer to our website at www.retail.org.sg under Training Programmes.